



Shiny Stone



ShinyStoneOrg

www.shinystone.org

"providing training to improve the lives of children with disabilities"

Zoom Joining Instructions

Selective Mutism Training with Maggie Johnson (FRCSLT)

Zoom Meeting Links

Module 1 - 17th November 8:30am registration/joining, 9:00am start, 5:00pm finish

Topic: Shiny Stone Selective Mutism training Day 1-Module 1

Time: Nov 17, 2023 08:30 AM London

Join Zoom Meeting

<https://us02web.zoom.us/j/84871428736?pwd=QU82VjBJSExIMkZHTGZOWp2UHFpUT09>

Meeting ID: 848 7142 8736

Passcode: 632456

Module 2 - 18th November 8:30am registration/joining, 9:00am start, 3:00pm finish

Topic: Shiny Stone Selective Mutism training Day 2-Module 2

Time: Nov 18, 2023 08:30 AM London

Join Zoom Meeting

<https://us02web.zoom.us/j/89342128731?pwd=RmFFK2JKT2hkRk93WnhHUWptSTNpQT09>

Meeting ID: 893 4212 8731

Passcode: 286451

Module 3 - 24th November 8:30am registration/joining, 9:00am start, 1:15pm finish

Topic: Shiny Stone Selective Mutism training Day 3 - Module 3

Time: Nov 24, 2023 08:30 AM London

Join Zoom Meeting

<https://us02web.zoom.us/j/87889938042?pwd=Z1ISTXljWWtocDBnL3BVT1h0cFhrdz09>

Meeting ID: 878 8993 8042

Passcode: 377787

Topic: Shiny Stone Selective Mutism training Day 4 - Module 4

Time: Nov 25, 2023 08:30 AM London

Join Zoom Meeting

<https://us02web.zoom.us/j/81433745376?pwd=SUoyNlFIRU80NDIjeDBNdW5xRGRYQT09>

Meeting ID: 814 3374 5376

Passcode: 575916

Joining the workshop in the morning

We have allowed a small amount of time before each training module for delegates to log on and get comfortable. We at Shiny Stone will admit every delegate personally as we see you in the waiting room.

If you don't have Zoom installed already, it will save time when logging in if you download it in advance here:

<https://zoom.us/support/download>

Please could you make sure you have the latest update installed prior to the training.

IMPORTANT NOTE: if possible, please ensure that your Zoom profile name matches your booked name. We carefully check our participants on arrival, and may struggle if your Zoom profile is a nickname or other non-specific name. Thank you for your support on this.

Break times during the session

Break times are detailed on the programme outline in the handouts. We will keep the meeting open all day to enable delegates to chat during breaks. Feel free to turn off your camera and microphone to take a break away from the screen.

Participation during the course

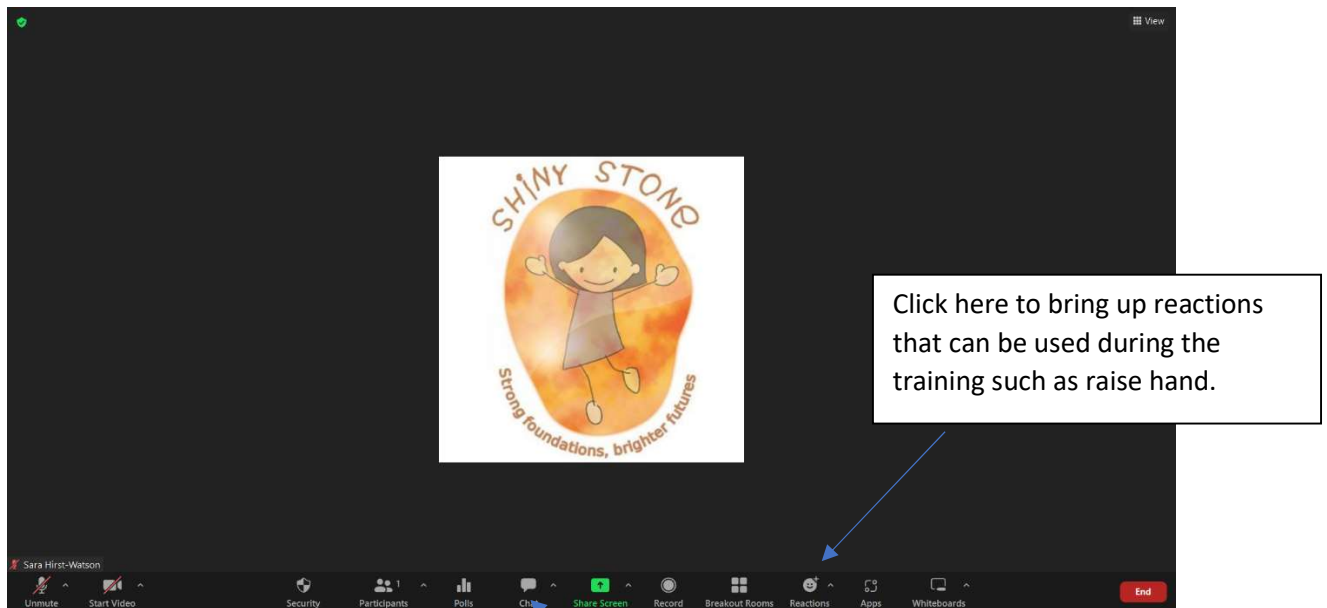
Maggie wants this to be an interactive course and will give delegates the opportunity to raise their virtual hand for questions, participate in polls and join breakout rooms for group discussion. However, please note that all participation is entirely voluntary. Could we please request all delegates remain muted unless invited to unmute. This will reduce feedback and interference for all participants. Delegates are welcome to have their camera on or off during the training sessions.

Zoom connectivity guidance

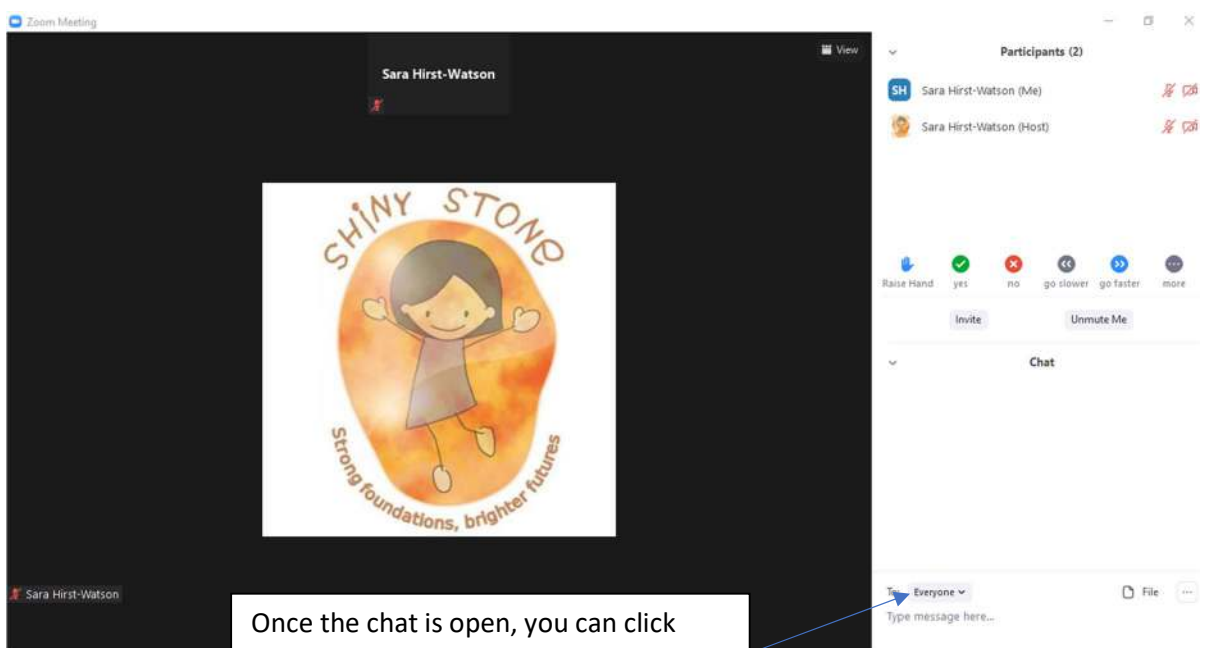
Zoom is one of the most reliable platforms, which gives us confidence that we can offer the best possible experience for you. However, we cannot control internet connectivity in your own home/location. If you do tend to have occasional bandwidth issues at your location, we advise physically shutting down other devices. Even when on standby, devices such as iPads, phones etc. are performing background updates. If you are concerned about connectivity, turn everything else totally off during the course.

Zoom operation guidance

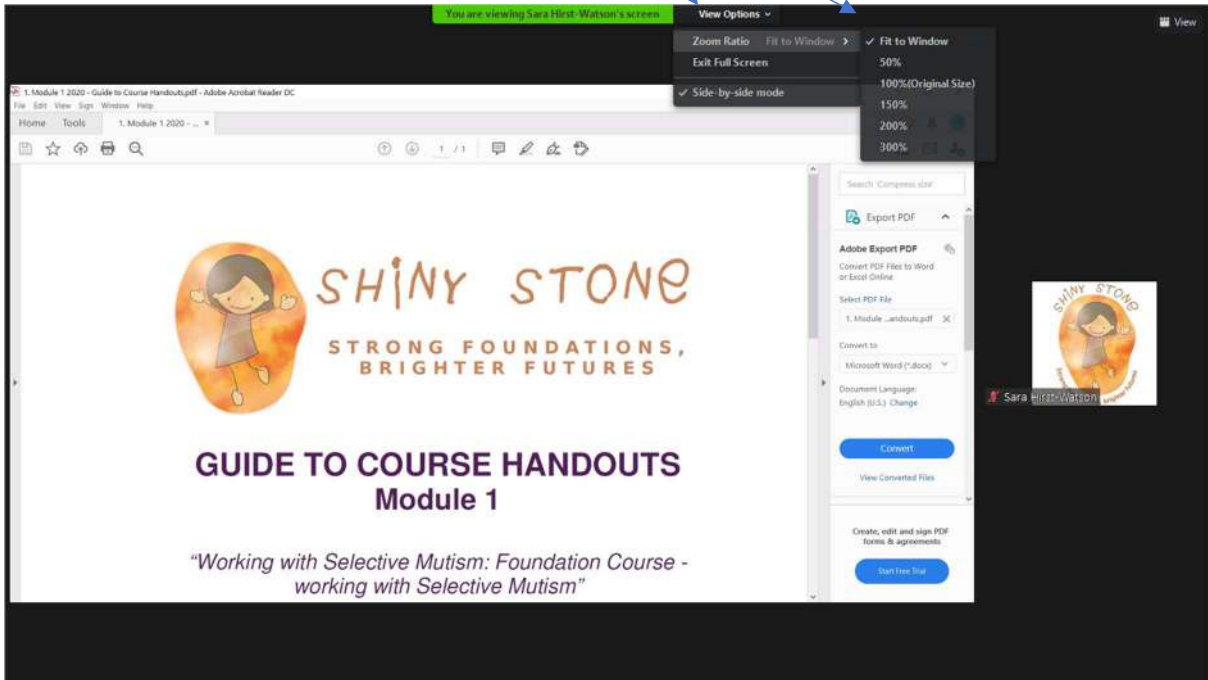
The screen shots below show how Zoom may look on a PC. Please note, this may be a slightly different layout on tablet or mobile phone.



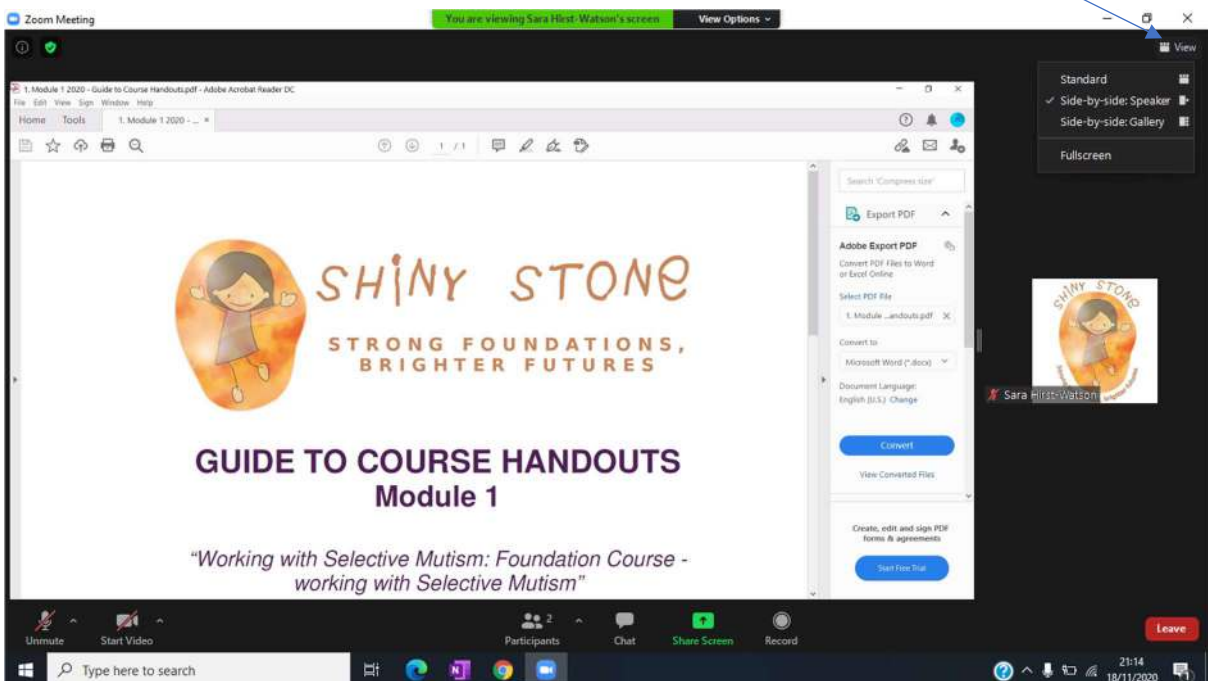
Click here to load the chat box up.



When Maggie is sharing her screen, you can click on view options and then Zoom Ratio to zoom into or out of the content as you choose.



Whilst Maggie is sharing her screen you can click View to change whether you see just Maggie or other delegates as well, at the side of the presentation. You can also turn off the speaker's video and view only the power point presentation.



Course handouts

All delegates will be required to provide their own copy of the Selective Mutism Resource manual 2nd Edition (maroon cover) OR the Selective Mutism Workbook. This can be purchased from Amazon currently priced at £54.99 and £26.99 respectively. However, if you order directly from Routledge and enter code AFL03 you will get a 20% discount off the RRP. Parents of young children generally find that the workbook is all they need.

<https://www.routledge.com/The-Selective-Mutism-Resource-Manual-2nd-Edition/Johnson-Wintgens/p/book/9781909301337>

<https://www.routledge.com/The-Selective-Mutism-Workbook-for-Parents-and-Professionals-Small-Steps/Johnson-Reitman/p/book/9781032154114>

There will be a small number of additional handouts that will be emailed to all delegates prior to the event. We request delegates print their own handouts. Should you have any problems please contact us at admin@shinystone.org prior to the event and we will endeavour to resolve any issues.

Troubleshooting during the session

Should you have any technical difficulties during the training please use the chat function where we at Shiny Stone will endeavour to help you.

We have found that 99% of technical difficulties (eg, sudden loss of audio) are resolved by leaving the meeting and coming straight back in. We disable the waiting room after the meeting has started so that if participants get disconnected or need to leave to try and fix a problem, they can bypass the waiting room and return immediately without disturbing the hosts.

If you have lost connectivity and want to contact us please email us at admin@shinystone.org

Session recordings

We will be recording the teaching sessions (not the breaks) to enable delegates who have lost connectivity or had to miss parts of the course, to watch the session at a later date. These recordings are not intended to be watched independently without attending the training. The recordings will be available to be accessed via Vimeo for two weeks post training.